

POLICY

WATER SUPPLY – Single Service Connection

Date adopted by Council	28 June 2021
Minute number	H.06.2
Endorsed by	Senior Management Group
CM Ref	CD-188/20
Due for review	October 2023
Related documents	N/A
Responsible officer	Manager Water & Sewer
Department/Section	Infrastructure Services – Water & Sewer
Category	Water Supply
Community Strategic Plan goal	Goal 6 Increase, enhance and maintain civil infrastructure, Community assets and open spaces to meet the needs of current and future generations.
	CS26 Provide safe and reliable water and sewerage services to meet the demands of current and future generations.



Policy Statement

That Council adopt a policy that more than one property cannot be serviced by a single connection to Council's water supply network.

Objective

The purpose of this policy is to ensure the efficient demand management of Council's water supply network.

Scope

This policy applies to technical/professional staff involved in planning, development, property and land matters where water infrastructure is present and/or overseeing activities of maintenance and operation of water infrastructure.

Policy Details

Council will not allow multiple properties to connect to the town water supply network from a single service connection (i.e. a single water meter). This policy will typically be enacted during:

- Water connection customer requests and/or work orders
- Development application process

Should Council staff become aware of existing situations where multiple properties are connected to the water supply from a single service connection, this will be rectified with the affected properties and property owners as soon as practicable.

Council will similarly not allow 'double-metering', whereby a property's metered service is drawn from an already metered supply at another property. All property service connections must come individually from Council water supply infrastructure.

Responsibilities

Senior Management Group

The Senior Management Group will support this policy and ensure their relevant areas are implementing it consistently.

Particular/relevant Director

The Director Infrastructure Services will ensure the policy is updated and implemented consistently.

Particular/relevant Manager

The Manager Water and Sewer will review, update and implement the policy.



Particular/relevant staff

The relevant staff who are involved in development approvals and water service connections will have the primary responsibility to ensure the policy is implemented and guidelines are adhered to.

References and Related Legislation

- Local Government (water, sewerage and drainage) regulations 1993
- This Policy was adopted by Council at its meeting on 28 June 2021, and replaces the policy of the same name dated 25 September 2017.

Version History

Version No.	Date	Reason for Review
1	<date>	
2	<date>	
3	<e.g. DRAFT>	